

UK Head and neck cancer surgical capacity during the second wave of the COVID–19 pandemic: Have we learned the lessons? COVIDSurg collaborative

Richard Shaw  | COVIDSurg Collaborative

Liverpool Head & Neck Centre, The University of Liverpool Cancer Research Centre, Liverpool, UK

Correspondence

Professor Richard Shaw, Liverpool Head & Neck Centre, The University of Liverpool, Roy Castle Building, 200 London Road, Liverpool, L3 9TA UK.
Email: rjshaw@liv.ac.uk

Funding information

This report was funded by The British Association of Head & Neck Oncologists (BAHNO).

Abstract

Objectives: The aim of this study was to evaluate the differences in surgical capacity for head and neck cancer in the UK between the first wave (March–June 2020) and the current wave (Jan–Feb 2021) of the COVID-19 pandemic.

Design: REDcap online-based survey of hospital capacity.

Setting: UK secondary and tertiary hospitals providing head and neck cancer surgery.

Participants: One representative per hospital was asked to report the capacity for head and neck cancer surgery in that institution.

Main outcome measures: The principal measures of interests were new patient referrals, capacity in outpatients, theatres and critical care; therapeutic compromises constituting delay to surgery, de-escalated surgery and therapeutic migration to non-surgical primary modality.

Results: Data were returned from approximately 95% of UK hospitals with a head and neck cancer surgery specialist service. 50% of UK head and neck cancer patients requiring surgery have significantly compromised treatments during the second wave: 28% delayed, 10% have received radiotherapy-based treatment instead of surgery, and 12% have received de-escalated surgery. Surgical capacity has been more severely constrained in the second wave (58% of pre-pandemic level) compared with the first wave (62%) despite the time to prepare.

Conclusions: Some hospitals are overwhelmed by COVID-19 and unable to offer essential cancer surgery, but all have neighbouring hospitals in their region retaining good (or even normal) capacity. It is noteworthy that very few patients have been appropriately redirected away from the hospitals most constrained by their burden of COVID-19. The paucity of an effective central or regional strategic response to this evident mismatch between demand and surgical capacity is to the detriment of our head and neck cancer patients.

*Collaborating authors are listed in Appendix S1

This is an open access article under the terms of the Creative Commons Attribution License, which permits use, distribution and reproduction in any medium, provided the original work is properly cited.

© 2021 The Authors. *Clinical Otolaryngology* published by John Wiley & Sons Ltd.

Keypoints

- 1-week survey, 1 to 8 February 2021, with 62 UK HN cancer surgery hospitals responding, indicating around 95% response rate
- 50% of UK HN cancer patients requiring surgery currently having compromised treatment: 28% delayed, 12% de-escalated, 10% received radiotherapy instead.
- In the worst third of hospitals, 82% of HN cancer patients needing surgery had compromised treatment.
- This restriction in capacity is no better than the first wave response, despite advanced warnings for winter 2020/21, and 6 months lead time to prepare the NHS strategic response.
- Hospitals with HN surgical capacity particularly badly affected by COVID-19 all have neighbouring units with very good capacity—but patients have not generally been redirected
- New HN cancer referrals have picked up from 65% to 80% of pre-COVID level, with some units reporting >100%
- Urgent action is needed at central strategic level to manage the “bow wave” of cancers still awaited

1 | OBJECTIVES

For head and neck (HN) cancers treated by surgery in the first wave of the COVID-19 pandemic between March and June 2020, it was evident that surgical and critical care capacity was greatly reduced. As a consequence of these constraints, as well as concerns over cross-infection with SARS-CoV-2, HN surgery was minimised, de-escalated or avoided in many centres.¹ Additionally, many patients underwent therapeutic migration away from primary surgery.² The consequences for oncology and functional outcomes are unknown but form the focus for an international follow-up to COVIDSurg-HN funded by BAHNO (The British Association of Head and Neck Oncologists). DATA-CAN estimates³ that UK HN cancer referrals fell by up to 60% during the first COVID-19 spike, building a bow wave of undiagnosed upstaging cases. Amongst other legacies of the COVID-19 pandemic, increased mortality and compromised functional outcomes for HN cancer patients seem certain. The COVIDSurg collaborative established that pulmonary complications and mortality were unacceptably high in postoperative patients who contracted SARS-CoV-2 infection,⁴ but data on the safety of HN surgery, even when complex and prolonged, proved comparatively reassuring. Risk in elective cancer surgery was reduced by around 50% where COVID-19-free care pathways were employed,⁵ and COVID-19 occurred after HN surgery in only 3% of cases,² with an all-cause 30-day mortality of 1.2%.

A severe second wave of COVID-19 during winter 2020/21 was indeed widely predicted, even during the first wave.⁶ A plea was made for governments to act through preparation of labour, resources and facilities to reduce the burden, not only on COVID-19 mortality, but also for other life-limiting conditions including cancer.⁶ Understanding that the backlog in HN cancer is incompletely resolved, second-wave surgical capacity appears particularly critical. The reassuring data on safety in the first wave reinforce that with

appropriate testing, PPE and cross-infection measures, HN cancer surgery should continue without fear of excess risk, even through a period of very high community COVID-19 incidence.

The aim of this study was to evaluate the differences in surgical capacity for head and neck cancer in the UK between the first (March-June 2020) and the current (Jan-Feb 2021) COVID-19 pandemic waves. Further, we report on efforts in strategic planning and mutual aid between hospitals.

2 | DESIGN

REDCap (Research Electronic Data Capture) was employed to record all data through its web application. A 13-item survey questionnaire (Appendix S2) was constructed according to established survey design and conduct guidance.^{7,8} Both pre-testing and pilot testing evaluation of the questionnaire was undertaken by members of the COVIDSurg-HN writing group prior to survey distribution.

3 | SETTING AND PARTICIPANTS

A confidential survey was distributed electronically to existing COVIDSurg-HN collaborative members, a wide group which had collected in excess of 5000 head and neck cancer treatments carried out during March-June 2020.² All UK HN specialty associations were contacted as well as using direct social media. Respondents were requested to provide a single response on behalf of their hospital. Duplicates were reviewed and averaged for subsequent analysis. The UK responses were compared with a list of all units providing HN cancer surgery (DAHNO).⁹ Each participating hospital's data referred to the management of adult patients undergoing HN cancer surgery with curative intent.

4 | MAIN OUTCOME MEASURES

The survey period was from 1 to 7 February 2021. Respondents were requested to complete the survey with estimates of HN cancer service capacity at three distinct timepoints:

- prior to the COVID-19 pandemic.
- during the first peak of COVID-19 infection (March-June 2020).
- during the current peak of COVID-19 (January-February 2021).

The entry fields represented either percentage estimates, defined response criteria or direct yes/no responses. In all instances, these responses were classified as required fields to complete the survey. Data collected included the geographical location of the hospital, access to operating lists, face-to-face versus virtual outpatient clinic attendance and degree of access to critical care beds following HN cancer surgery. Data were collected regarding operating capacity at alternative hospital sites, and if so whether surgery performed by a differing surgical team. We ascertained the extent of delay to HN cancer surgery beyond 62-day rule, surgical de-escalation and therapeutic migration away from primary surgery. No specific reporting guideline was followed.

5 | RESULTS

Data were obtained from 73 individual returns but were incomplete for one hospital. Ten hospitals had (understandably) entered duplicate data given the multiple channels of communication employed. In most cases, the duplicate data returned were very closely matched and for others represented a difference in caseload between the ENT and OMFS surgeons entering their own data, so a crude mean of the two data entries was employed in these cases. By comparison with the DAHNO list⁹ of HN surgery units, a further three UK centres did not provide data, providing a best estimate for survey response rate of 95.5%. Following data cleaning, complete data on surgical capacity for head and neck cancer for the 62 hospitals are presented.

5.1 | Data summary

Estimates of HN cancer referrals are currently (Jan-Feb 2021) on average, at 85% of pre-pandemic levels (range 35%-120%) compared with mean 61% (range 20%-100%) during the first wave in March-June 2020. Notably, 5 of the 62 (12%) units report an even higher current caseload than prior to the COVID-19 pandemic, a feature not apparent in the first wave in any centre. Theatre capacity was slightly lower in the second wave, estimated as a mean 58% (Jan-Feb 2021) versus 62% (March-June 2020) of pre-pandemic levels. Outpatient appointments carried out face-to-face increased to a mean 65% during the second wave, from a mean 46% in the first wave and 98% prior to the pandemic. 26% of HN surgery teams

TABLE 1 Therapeutic impact to HN cancer surgery categorised by degree of reductions in capacity during Jan/Feb 2021

Category	Jan/Feb 2021 Theatre capacity		Jan/Feb 2021 CCU access for HN surgery				Therapeutic compromises				Alternative Surgical site used?	
	Value	Number of Units	Unrestricted	Occasionally restricted	Reduced Capacity	No access to CCU	Surgery delayed >62 d	De-escalated surgery	Therapeutic migration to Radiotherapy/ CRT	TOTAL Compromised cases	Other site, same team	Different operating team
Total	All	62 (100%)	9 (15%)	11 (18%)	26 (42%)	16 (26%)	28%	12%	10%	50%	18 (29%)	7 (11%)
Normal	> = 100%	15 (24%)	6	2	5	2	4%	6%	0%	10%	2 (13%)	0 (0%)
Reduced	> = 50% <100%	26 (42%)	2	9	12	3	28%	13%	8%	49%	6 (23%)	2 (8%)
Greatly Reduced	<50%	21 (34%)	1	0	9	11	46%	16%	20%	82%	10 (48%)	5 (24%)

The bold was merely to highlight/ signify totals.

have had no access to critical care beds during the second wave, and 42% have substantially reduced access. Comparable data for the first wave are 15% and 44%, although this is in the context that the majority of hospitals (62%, 38/62) reporting occasional difficulty in obtaining critical care beds for HN cancer patients prior to the pandemic. In the second wave, 30% of HN teams have had at least some access to other hospital sites to alleviate pressure from their "usual" hospital site, although in only 11% has this required transfer of patient care for surgery to be performed by another team. This has remained consistent throughout differing periods of the pandemic, with comparable data for the first wave being 40% and 10%, respectively. Surgery has been delayed in a mean 28% of HN cancer patients during the second wave, very similar to 30% in the first wave. Pre-pandemic delay was only 6% on average. A switch in therapeutic modality away from primary surgery is reported in 10% of second-wave cases, and surgical de-escalation in 12% second wave, compared with 20% and 17%, respectively, during the first wave.

5.2 | Categorisation by current surgical capacity

Hospitals were categorised by current operating theatre capacity for HN cancer: "normal" > = 100% pre-pandemic theatre capacity (15 units, 24%), "reduced" > = 50% and <100% (26 units, 42%); "greatly reduced" <50% (21 units, 34%). These data are summarised in Table 1. For those units reporting greatly reduced surgical capacity, most also had no access to CCU, and delay to surgery beyond 62 days was estimated in a mean of 46% of cases, with therapeutic compromise in 82% of cases. In contrast, hospitals with normal level of capacity understandably had a much lower index of surgical compromise (delay 4%, compromise 10%).

5.3 | Categorisation by geographical region

UK hospitals were categorised geographically into 10 regions, and their data comparing the impact of surgical capacity on therapeutic compromise are presented in Table 2. The regions reported broadly similar surgical capacity, ranging between 40% and 75% of pre-pandemic levels. However, the impact on therapeutic compromise differed greatly by region: delay to surgery between 2% and 62% of patients; surgical de-escalation between 0% and 23%; and therapeutic migration between 0% and 40% of patients. Regions hosting hospitals with surgical capacity that were particularly affected by COVID-19 had neighbouring units with very good capacity maintained (Figure 1). This did not appear to result in movement of cases between sites nor minimise therapeutic compromises. The distribution of surgical capacity therefore did not align well with demand. The 6 units with less than 5% of their pre-pandemic levels of access to operating theatres were spread amongst 5 geographic regions. None of these had any current access to CCU, half did not have access to operate on alternative sites and two-thirds had not referred patients elsewhere.

6 | DISCUSSION

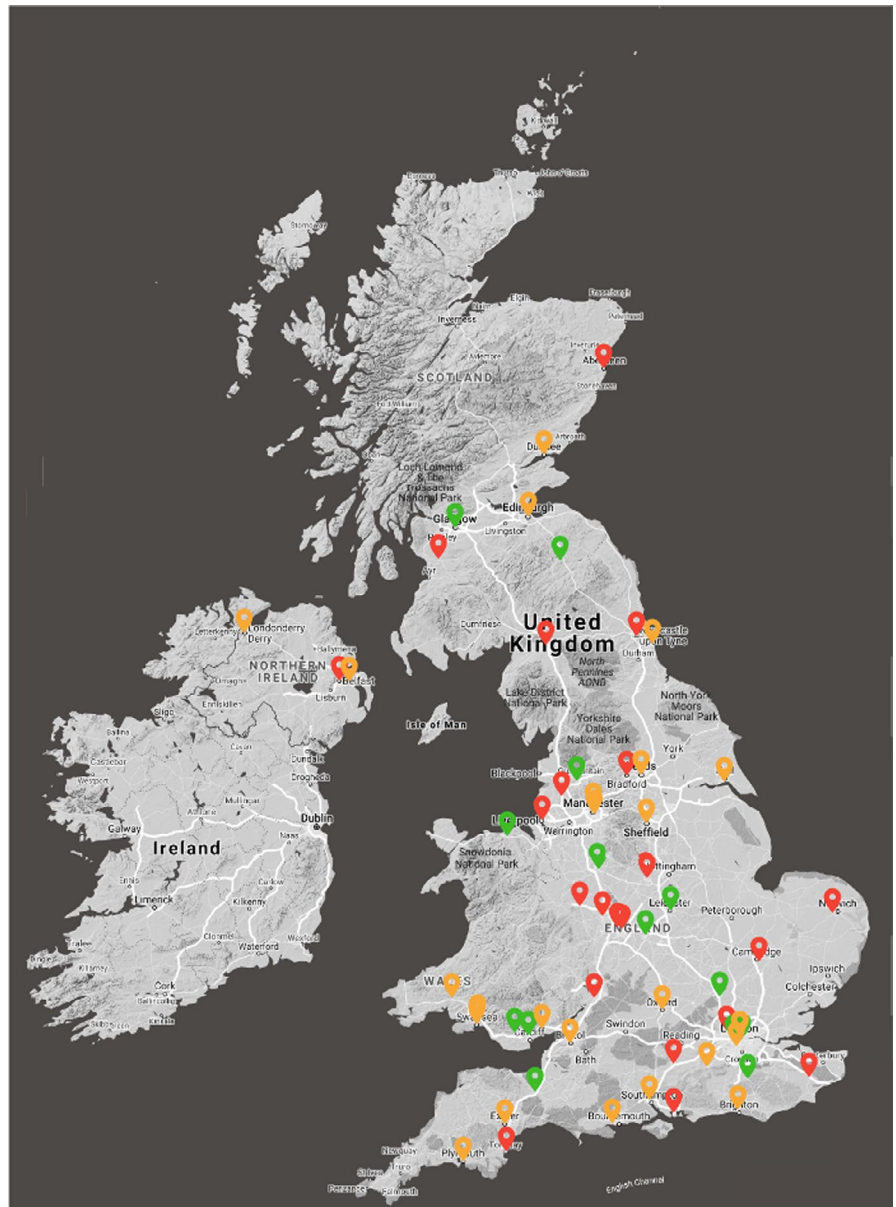
These data show that surgical capacity to treat HN cancer has again been severely impacted during the second wave of COVID-19 during January and February 2021. The extent of its impact is broadly comparable to the first wave, with one-third of hospitals with greatly reduced theatre capacity, a quarter with zero access to postoperative critical care. Overall, half of HN cancer patients requiring surgery have compromised treatments. The national and regional average

TABLE 2 Therapeutic impact to HN cancer surgery categorised by region during Jan/Feb 2021

Region	Number of Centres	Theatre Capacity For HN cancer surgery % of pre-pandemic level		Therapeutic Compromises					
				Delay >62 D		De-escalation of surgery		Therapeutic migration from surgery to RT/CRT	
				Mean	Range	Mean	Range	Mean	Range
All	62	58%	0%-100%	28%		12%		10%	
SE & London	13	75%	30%-125%	20%	0%-80%	7%	0%-50%	20%	0%-80%
East	3	50%	20%-100%	60%	0%-100%	8%	0%-25%	18%	10%-25%
South	5	53%	0%-95%	23%	0%-150%	10%	0%-30%	5%	0%-15%
South West	6	52%	0%-100%	19%	0%-50%	0%	n/a	0%	n/a
Midlands	7	40%	0%-100%	62%	0%-100%	22%	0%-70%	40%	0%-100%
North West	5	49%	0%-100%	14%	0%-25%	1%	0%-5%	5%	0%-25%
Yorkshire & North	7	47%	25%-100%	31%	0%-80%	17%	0%-40%	3%	0%-20%
Scotland	6	60%	0%-100%	2%	0%-10%	8%	0%-50%	0%	0%-0%
Wales	7	75%	50%-100%	26%	0%-50%	20%	0%-100%	17%	0%-50%
N. Ireland	3	49%	10%-85%	53%	10%-100%	23%	0%-50%	7%	0%-20%

The bold was merely to highlight/ signify totals.

FIGURE 1 Proximity of UK HN surgical units with normal $\geq 100\%$ (green), reduced $\geq 50\%$ and $< 100\%$ (amber) and greatly reduced $< 50\%$ (red) surgical capacity during 2nd wave COVID-19 pandemic Jan / Feb 2021



data, however, obscure important and even more troubling detail. A minority of hospitals have been completely overwhelmed by patients suffering with COVID-19 such that they are unable to offer any meaningful HN surgery despite recovering referral pathways and resultantly increasing case demand. Unfortunately, the NHS has not prepared for redirection of patients away from such hospitals where, as a result, the compromises to effective and timely therapy are most significant.

This study has been conceived, data have been collected, cleaned and analysed, written, peer-reviewed and pre-published within a 2-week window. The penetration to UK HN surgery centres has been greater than 95%, and colleagues have returned data irrespective of regional or specialty allegiances. Once again, the medical profession has stepped up to the challenges of COVID-19 and rapidly established new ways to work and collaborate, as amply demonstrated by the COVIDSurg^{2,4,5} collaborative effort. Admittedly, all data collected reflect the respondents' best estimates and some of the

analyses would be best regarded semi-quantitatively, or as qualitative impressions. There has been no attempt to weigh the data by size of unit or HN cancer caseload. There is a risk of false precision in "over-analysis" of the reported numerical data, and consequently, detailed statistical analyses were unwarranted.

It appears that the UK second COVID-19 wave is somewhat more severe than the first, as evidenced by daily announced death rates reaching 1820 early in 2021,¹⁰ and COVID-19 patients NHS bed occupancy at around 150% of first wave. Our data show that access to critical care for surgical oncology is correspondingly worse in the second wave (no access: 26%, reduced access: 42%) than the first wave (no access: 18%, reduced access: 47%). This is despite efforts to expand intensive care facilities, often at the expense of elective capacity. In this context, the ability to sustain only marginally reduced HN cancer theatre capacity (58% vs 62%) is evidence that within individual hospital trusts mitigations to maintain surgical oncology have been partly effective. However, new HN cancer

referrals have picked up from 65% to 80%, with some units reporting higher demand than normal pre-pandemic levels. Interestingly, virtual consultations have dropped 65% to 46%. It is speculated that surgeon and patient dissatisfaction may be responsible for this fall off, or possibly safety concerns regarding missing cancers diagnoses without clinical examination in face-to-face clinics.

Despite 6-month preparation time between the waves, half of cancer treatments have been significantly compromised during the second wave (first wave: 30% delay, 17% RT, 20% de-escalated, total 67% versus second wave 28%, 10%, 12%, total 50%). Transfer of care to other teams remains uncommon. The 10% figure reflects data per hospital and presumably translates into a rather lower percentage of individual patients actually being transferred. Surgeons moving their service to operate at another site is a common mitigation in first and second wave and presumably reflects use of the private sector or mutual aid from "cold" sites. Of note, surgeons were only half as likely to accept de-escalation 20% vs 12%, similarly less likely to accept therapeutic migration 17% vs 10%, during the second wave. As intuition would predict, units with most severely affected surgical capacity also experience the greatest extent of therapeutic compromise (82% vs 49% vs 10% in those hospitals with greatest reduction, reduced and normal capacity, respectively). For a third of hospitals treating HN cancer, their greatly reduced capacity reflects a major detrimental effect on cancer treatment, with likely significant consequent implications for mortality. Critically, hospitals with most severely constrained surgical capacity all do appear to have neighbouring units in the same region maintaining good or near-normal capacity, but this has unfortunately not translated into widespread transfer of patients.

In the UK, the lead time to prepare for this second wave was around 5-6 months, and with the National Health Service under central strategic control, it was presumably plausible, and certainly highly desirable, to optimise the available resources. This would have minimised consequent rationing of, and delay to, primary surgery for HN cancers. Since the start of the pandemic, international and UK experience has repeatedly shown that the major impacts of COVID-19 fall disproportionately upon certain regions and at certain times. Anecdotally, one major UK HN unit has been hosted by a hospital burdened by more than 1000 inpatient beds taken by COVID with 200 of them ventilated. Where this impact coincides with a large volume HN surgery centre, perhaps redirection of patient pathways could be very effective and should be deployed. The mismatch between supply and demand appears to be severe in a significant minority of hospitals but has not yet been properly addressed at a central strategic level, perhaps reflecting lack of capacity and authority to implement such decisive actions. Which bodies have both the required data *and* the authority to implement redistribution of cancer cases for best interests of our patients: cancer alliances, NHS trusts, national associations? It is not clear to what extent is HN surgery typical of all surgical oncology in this respect. HN surgery has a particularly onerous requirement for airway skills, specialist nursing and professions allied to medicine and bulky, expensive and fragile specialist equipment such as microscopes, plating kits, lasers and robots. This makes

moving away from COVID-19 affected sites logistically complex. It is also possible that some surgeons make such a personal interconnection with their patients early in their care pathway, that there may be a cultural resistance to accept another team could achieve similar results, and a consequent reluctance to refer on. Conversely, patients may also choose to remain with a team they have met or have difficulty travelling to a hospital further afield.

These issues reveal considerable fragility within the NHS, where life-critical but elective services can apparently be so vulnerable to acute emergency pressures. This lack of resilience in elective care is often seen to a lesser extent as "winter pressures," but not nearly as severely as in the current second COVID-19 wave. The lack of national strategic response is of great concern, but it is perhaps not yet too late to act. The "bow wave" of delayed HN cancer cases remains ahead of us and many more months of COVID-19 restrictions remain.

ACKNOWLEDGEMENTS

COVIDSurg collaborative*, Birmingham Centre for Observational and Prospective Studies (BiCOPS).

CONFLICT OF INTEREST

The authors have no conflicts of interest to declare.

ETHICAL APPROVAL

No ethical approval was obtained as confidentiality of responders / hospitals, and anonymity of data presentation was maintained. Other than encouragement to contribute to better understanding of the impact of COVID-19 on Head & Neck services, there were no incentives to respond. The authors have no conflicts of interest to declare.

DATA AVAILABILITY STATEMENT

Anonymised source data are available by contacting BiCOPS through the corresponding author.

ORCID

Richard Shaw  <https://orcid.org/0000-0002-5157-4042>

REFERENCES

1. Mehanna H, Hardman JC, Shenson JA, et al. Recommendations for head and neck surgical oncology practice in a setting of acute severe resource constraint during the COVID-19 pandemic: an international consensus. *Lancet Oncol*. 2020;21(7):e350-e359.
2. Collaborative CO. Head and neck cancer surgery during the COVID-19 pandemic: an international, multicenter, observational cohort study. *Cancer*. 2020. <https://doi.org/10.1002/cncr.33320>
3. Sud A, Torr B, Jones ME, et al. Effect of delays in the 2-week-wait cancer referral pathway during the COVID-19 pandemic on cancer survival in the UK: a modelling study. *Lancet Oncol*. 2020;21(8):1035-1044.
4. Collaborative CO. Mortality and pulmonary complications in patients undergoing surgery with perioperative SARS-CoV-2 infection: an international cohort study. *Lancet*. 2020;396(10243):27-38.
5. Glasbey JC, Nepogodiev D, Simoes JFF, et al. Elective cancer surgery in COVID-19-free surgical pathways during the SARS-CoV-2 pandemic: an international, multicentre, comparative cohort study. *J Clin Oncol*. 2021;39(1):66-78.

6. Xu S, Li Y. Beware of the second wave of COVID-19. *Lancet*. 2020;395(10233):1321-1322.
7. Bennett C, Khangura S, Brehaut JC, et al. Reporting guidelines for survey research: an analysis of published guidance and reporting practices. *PLoS Med*. 2010;8(8):e1001069.
8. Burns KE, Duffett M, Kho ME, et al. A guide for the design and conduct of self-administered surveys of clinicians. *CMAJ*. 2008;179(3):245-252.
9. DAHNO. National head and neck cancer audit, DAHNO fourth annual report NHS digital. NHS. 2009. [cited 2021 8th Feb] <https://digital.nhs.uk/data-and-information/publications/statistical/national-head-and-neck-cancer-audit/national-head-and-neck-cancer-audit-2009-dahno-fifth-annual-report>
10. GOV.UK data - Coronavirus (COVID-19) in the UK, deaths. 2021. <https://coronavirus.data.gov.uk/details/deaths>

SUPPORTING INFORMATION

Additional supporting information may be found online in the Supporting Information section.

How to cite this article: Shaw R. UK Head and neck cancer surgical capacity during the second wave of the COVID-19 pandemic: Have we learned the lessons? COVIDSurg collaborative. *Clin Otolaryngol*. 2021;00:1-7. <https://doi.org/10.1111/coa.13749>